



Level 3 Apprenticeship schemes 2019 - Livingston

An Atos apprenticeship provides the perfect combination of employment and training; the opportunity to learn and apply skills that matter in the workplace, whilst in paid, permanent employment. Kick start your career with an apprenticeship!

Start date: September 2019

Starting salary: £14,000 per annum

Customer Service - IT Customer Service Apprentice

Working on our busy IT Service Desk, you'll be part of a dedicated team providing first class IT customer support in a live call environment. Supporting high-profile clients, your interpersonal skills as well as your technical skills will be developed as you troubleshoot IT issues on the phone with end users to provide timely and effective fixes. Using our internal systems, you'll log key incidents and refer issues to specialist teams, where further investigation is required. You'll receive comprehensive training and development on all aspects of the role, to ensure you can communicate well with our customers, using your initiative and a range of tools to resolve a multitude of IT issues.

Infrastructure Technology – Datacentre Support Apprentice

This role offers you the opportunity to work in a technical environment, supporting IT systems for high-profile customers. You'll develop the technical skills to monitor, operate and support our Data Centre IT systems and infrastructure. This will involve you managing issues through the full lifecycle, from logging and investigating faults, to hands-on work to rectify any issues. You'll also manage direct requests from customers and support internal projects to undertake enhancements to systems and processes.

Start your digital journey today.

The application closing date is 13th May 2019.

To register interest, visit **atos.net/apprentices-uk**

The Atos logo, consisting of the word "Atos" in a bold, blue, sans-serif font.